

ABSTRACT OF THE DISCLOSURE

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A product repairing community is composed of a manufacturer and a plurality of users. A repair subscribers' site is provided on the Internet and managed by the manufacturer in such a way that any users may access the site by way of the Internet. The repair subscribers' site is provided with a replacement part sales section, a repair reception section, a replacement part procuring section, and an escrow section. The manufacturer is responsible for the management of the replacement parts possessed by the repair subscribers and also the repair subscribers data base containing information on which repair subscribers possess which replacement parts. The manufacturer utilizes the repair subscribers' site for selling replacement parts of which the compulsory storage periods have expired, receiving requests for repairs, buying replacement parts possessed by users and settling the accounts for selling and buying replacement parts.